

10th Annual Business Excellence Awards

Trades



its kind in Canada; yet an unwavering focus on local communities remains integral to its success. From student bursary programs to international philanthropic projects, giving back is a hallmark of this national company with local, Victoria values.

*Island Hearing
Victoria
www.islandhearing.com*

Community Leader



cal growers, providing jobs in a great atmosphere, and our responsibility to the environment.

Quite simply, we love what we do, we love what we sell, and we love sending people home happy. If you're one of the 6-10,000 customers visiting us weekly, know that your business and loyalty are greatly appreciated, and if you're not sure what Jackfruit tastes like, just ask!

*The Root Cellar
Saanich
www.therootcellar.ca*

Small Business



ABC Precast & Ready Mix

ABC Precast & Ready Mix Ltd has been helping BC grow for more than 35 years. Over that time, our commitment to quality, innovation and customer service has earned us industry-wide recognition as one of Western Canada's leading manufacturers of high-quality precast concrete products.

Based in Nanaimo, BC, we operate a 5,000 sq ft state-of-the-art manufacturing facility for our growing product line of septic tanks, holding tanks, waste water management systems and other precast products. We're also the sole Vancouver Island distributor of the innovative Redi-Rock™ retaining wall system and provide responsive ready mix concrete delivery.

At ABC Precast & Ready Mix, we're dedicated to meeting the growing needs of residential, industrial and commercial customers all over BC.

*ABC PreCast & Ready Mix Ltd.
Nanaimo
www.abcreadymix.ca*

CHBA-Victoria

Casey Edge is the Executive Officer of the **Canadian Home Builders' Association-Victoria**, comprised of professional builders, renovators, trades and suppliers.

CHBA-Victoria promotes professionalism, education and training, consumer awareness, and housing affordability in the residential construction industry.

When he's not working on these issues, Casey plays hockey with the CHBA-Victoria NailBiters.

*Casey Edge
Executive Officer
CHBA-Victoria
email: cedge@chbavictoria.com*

Entrepreneur



The Root Cellar

The Root Cellar Village Green Grocer is a business run with passion.

Victoria has warmly embraced us, and our success has allowed us to really focus on what's important to us; our community, supporting lo-

Forestry/Wood



West Coast Wood Designs

Experience the "Wow" factor! Come visit one of the island's most interesting Venues. Hosted by that "wood guy in Sidney" Don Bastian and his wife Denise, **West Coast Wood Designs** is B.C.'s premier wood gallery and features over 70 Vancouver Island Artists, working in all mediums.

More than wood, it is an eco friendly, marine themed artisan's market and show case, with something to offer in all price ranges and interests. From unique doors, furniture, home décor to turnings carvings and sculptures.

Open daily, with an easy to find waterfront location, beside the Sidney Pier Hotel. Artist demos and events are held during spring and summer weekends.

*West Coast Wood Designs
Sidney
www.westcoastwooddesigns.com*

Going Green



Tigh-Na-Mara Seaside Spa Resort

Tigh-Na-Mara Seaside Spa Resort & Conference Centre (TNM) is a well established Oceanside Business with nearly 60 years of excellence in the hospitality industry. Tigh-Na-Mara is well respected and remains the largest resort on Vancouver Island, employing more than 250 team members year round.

More recently, Tigh-Na-Mara has made dramatic changes in the way it conducts busi-

ness- specifically ensuring all purchasing considerations, construction plans and community action plans have environmental sustainability as part of the decision process.

We are fully committed to greening both our business and our guest experiences, while not compromising the service our guests have come to know and expect from Tigh-Na-Mara. *Tigh-Na-Mara Seaside Spa Resort & Conference Centre
Parksville
www.tigh-na-mara.com*

Retailer



Hemp and Company

Hemp and Company is your local purveyor of apparel, edible hemp seeds and body care products made from hemp and other fibres from nature.

They recently moved to a grand new location in the heart of the historic Old Towne at 1102 Government Street. You can also visit Hemp & Co. in the VicWest neighbourhood at 422 Craigflower Road.

Aiming to provide information about the environmental necessity of hemp, while providing easy access to eco-friendly products with many clothing lines made in Canada, they're your locally owned option for sustainable style.

*Hemp and Company
Victoria
www.hempandcompany.com*

Automotive



The Harris Group

The Harris Auto Family proudly operates 4 automotive dealerships in Nanaimo and Parksville and Island Car

Marshall Plumbing

Marshall Plumbing Ltd is the small business with big ideas. We have been providing five star service to the central Vancouver Island region for over 17 years. We offer expertise in gas and plumbing needs, heating, drainage and in floor-heating. Our first class team members pride themselves on providing excellent customer service while performing their duties in a knowledgeable and professional manner.

In 2009, Marshall Plumbing out grew its home based business and moved to its present office at #1 2232 Wilgress Road, Nanaimo, BC. We look forward to growing our business and our excellent reputation even more.

*Marshall Plumbing
Nanaimo, BC
www.marshallplumbingltd.com*

Health



Island Hearing

Founded in Victoria in 1978, **Island Hearing** has subsequently become Canada's leading hearing healthcare organization with 100+ clinics from Victoria to Halifax, & over 300 employees.

Under the umbrella of Swiss-based global hearing leader Sonova AG, Island Hearing continued aggressive expansion through acquisition and green-field development. The 2009 addition of 20+ clinics established this Victoria headquartered organization as the largest of



celebrate best of Vancouver Island business

Credit, an automotive finance service. The Harris family has been in the car business for over 60 years on Vancouver Island.

Harris Kia, Harris Mitsubishi, Harris Mazda and our latest member of the family, **Harris Oceanside GM** offer the people of Vancouver Island value pricing and service that their customers love to talk about. Harris Auto Group offers their staff and customers a business environment based on family values and local pride.

The Harris Auto Group motto proudly says "We're From Here".

Tom Harris Auto Group
Nanaimo
www.tomharrisgroup.com

Manufacturer



VMAC

VMAC is an award-winning, world-leader in the development of compact, powerful truck mounted mobile air compressor solutions used for service trucks, public works, utilities and highway/heavy construction.

VMAC engineers and manufactures UNDERHOOD Air Compressor Systems and PRE-DATAIR hydraulic driven Air Compressor Systems featuring high-powered rotary screw air-on-demand technology.

VMAC also produces a range of compressor-related accessories. VMAC's success comes from working with customers to determine their needs and then surpassing those needs with unparalleled product quality, innovation and customer service. VMAC regularly introduces new, innovative products ensuring it remains the leader in compact, powerful truck mounted mobile air compressor technology.

VMAC - Vehicle Mounted Air Compressors
Nanaimo
www.vmacair.com

Insurance-Financial



Coastal Community Insurance Services

Coastal Community Insurance Services Hammond Bay office sells Insurance of all types,

Home, Condominium, Tenants, ICBC Auto, Private Auto, R.V., Boat, Travel Medical and Commercial Insurance no matter how small or large. We have life insurance and investment services through Coastal Community Financial Management, and full financial services through Coastal Community Credit Union right next door.

We've been in business at the same location with loyal customers and long term staff for 20 years. As part of Coastal Community we are one of 15 insurance offices across the Island, making it efficient and convenient for our customers to access our services.

Coastal Community Insurance Services - Hammond Bay Branch
Nanaimo
www.cccu.ca

Hospitality-Tourism



Old House Village Hotel & Spa

Old House Village Hotel & Spa is a Boutique Hotel located in central Courtenay. Situated on three acres this unique 89 suite hotel has many distinct features.

Managed by Roger McKinnon & Robert Fuller, the hotel is one of the community lead-

ers with regards to fundraising and sponsorships in the Comox Valley.

With over 40 staff, the hotel caters not only to tourism related guests but is a home away from home for many our corporate and government clientele. The hotel was also the recipients of several CARE & VIREB & WESTJET awards for building excellence and service.

Old House Village Hotel & Spa
Courtenay
www.oldhousevillage.com

Professional



Bastion Law Group

Bastion Law Group is a full service law firm in beautiful downtown Nanaimo. Its team of hardworking, dedicated professionals ensure that our client's legal situations are dealt with in a timely, cost effective manner.

Whether you are a large corporation, purchasing your first home, experiencing a separation or divorce or probating the estate of a loved one, Bastion Law Group has the experience and expertise to deal with all types of legal issues. To better meet the needs of our clients, we offer evening and weekend appointments (on a pre-arranged basis).

Bastion Law Group
Nanaimo

Technology



Neverblue

Located in the heart of downtown Victoria, Neverblue is a premier online advertising network that delivers millions of customers to clients from all over the world, including members of the Fortune 1000™.

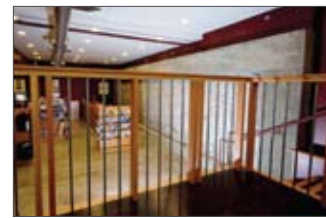
With strong corporate backing from Vertrue Inc., Neverblue is one of most exciting and results driven companies in the

local industry. Our offices are a hub for highly educated and skilled individuals and this year is particularly exciting as we near 99 employees in only our 6th year of business.

Neverblue is a local success story that has shown unparalleled growth while maintaining completely Victoria based operations.

Neverblue
Victoria
www.neverblue.com

Construction-Development



Tectonica Management

Founded in 2005, Tectonica Management Inc. is a Nanaimo based Development Consulting Firm providing Project Management, Construction Management, Project Feasibility, Building design, Contract Administration, and Consultant Inspector services to a broad range of private, municipal, corporate and institutional clientele.

Since its inception, Tectonica Management Inc. has expanded to provide site planning and building design services as well as limited General Contracting and Design-Build construction services.

It is our strong belief that well defined, clear and open communication generates a strong trust based relationship between all parties as well as a general sense of 'personal ownership'. Both elements are critical in ensuring the success of each project undertaken.

Tectonica Management Inc.
Nanaimo

Business of the Year



ColdStar Freight Systems

ColdStar provides the Lower Mainland and Vancouver Island with the highest quality refrigerated trucking service available for fresh and frozen food products.

With 4 locations; Victoria, Nanaimo, Richmond and Campbell River, ColdStar is striving to be the carrier of choice for those suppliers who are committed to ensuring that their customers are always satisfied. ColdStar is committed to being a leader in the refrigerated transportation industry and a respected and contributing member to the communities in which they work and volunteer in.

ColdStar Freight Systems Inc.
Victoria
www.coldstarfreight.com

For further information about the 10th Annual Vancouver Island Business Excellence Awards, visit www.businessvi.ca